

FREQUENTLY ASKED QUESTIONS

Where do I find my classes?

You can find your class schedule on

studentconnection.dusd.net

> log in > click > Schedule.

What is Student Connect?

Student Connect is where students can locate their class schedule, attendance, inventory, and stay up to date with grades.

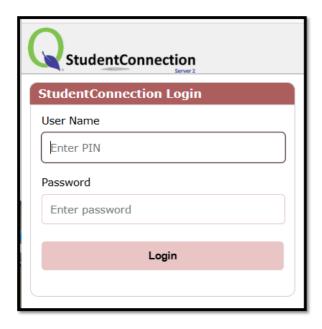
How do I log on to Student Connect?

Go to studentconnection.dusd.net

You will use your 6 digit student ID for login. Type your first name initial, your last name initial followed by your birth date in two digit format.

Example

ID Number <u>555111</u>
Password: <u>ac00/00/00</u>



How do I reset my student connect password?

Please visit the **Counseling Office** before school, snack, lunch, and after school for any password issues/re-set. You must have a pass during class hours.

How do I log on to my school device?

Please login to your school-issued computer using your DUSD ID number email and DUSD password.

My school device is not working?

Please visit the **Counseling Office** before school and after school for tech issues. Tech help in the **Library** during snack and lunch.

What is the Bell Schedule?





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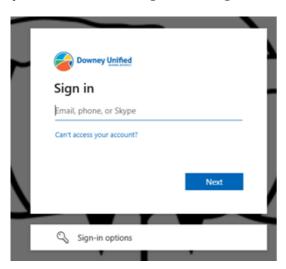
Where do I find the apps I will use for my classes?

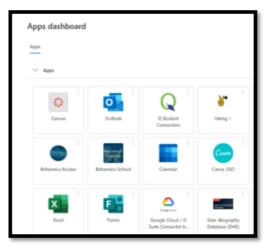
Visit <u>portal.dusd.net</u> - sign in, and then you will see all your apps:

Email, Canvas, Student Connect, Viking + (sign up every Saturday or Monday).

Login: 000000@student.dusd.net

Password: type in first name initial, last name initial followed by your birth date in two digit format (e.g.ac00/00/00).





Why is Canvas asking me for a code?

No code(s) is needed for Canvas. You MUST access

Canvas through the DUSD portal!

Who is my counselor?

Locate your counselor by looking up your last name.



CAN I CHANGE MY SCHEDULE?

/ES

- MY SCHEDULE IS MISSING A GRADUATION OR A-G REQUIREMENT
- I AM SCHEDULED IN THE WRONG CLASS (ENG 9 VS ENG 10)
- I AM MISSING A PERIOD IN MY SCHEDULE
- I HAVE THE SAME CLASS TWICE
- I COMPLETED THE CLASS IN THE SUMMER OR ALREADY TOOK THIS CLASS

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- I WANT A DIFFERENT TEACHER
- I WANT TO BE IN THE SAME CLASS AS MY FRIEND
- I WANT THE CLASS A DIFFERENT PERIOD
- THIS CLASS IS TOO HARD

HAVE QUESTIONS? EMAIL YOUR COUNSELOR.

